

## Sustainability at Ramudden

A summary of our key sustainability initiatives in Sweden, Norway, Finland and Estonia in 2022.





Focus area: Responsible relations and financial stability

# Responsibility throughout the chain

As Ramudden grows, we are developing our processes and support systems to ensure governance and responsible relationships. We also have a strong drive to develop the industry as a whole.

Good customer rating

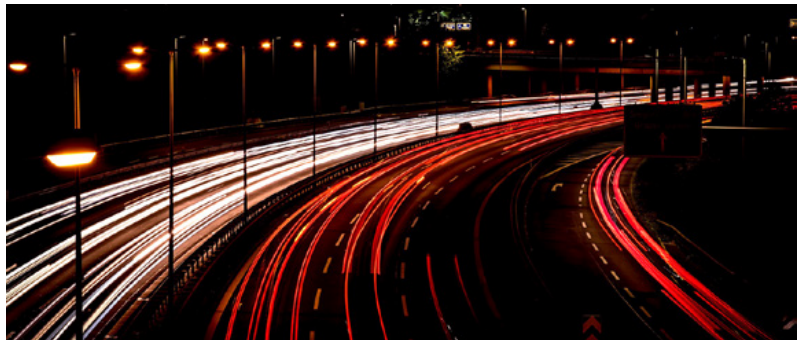
**62** NPS

The Net Promoter Score (NPS) is based on the question "How likely would you be to recommend Ramudden to a colleague in your industry?"

Any score above 20 is generally considered good.

This year's initiatives include:

- Re-certification of our Karma management system according to the ISO standards for quality (9001), environment (14001) and occupational health and safety (45001).
- New method for measuring customer satisfaction: NPS (Net Promoter Score).
- Collective agreement for our employees in Norway, a result of several years of effort together with the Confederation of Norwegian Enterprise Industry Network for Traffic and Preparedness (Bransjenettverket for Trafikk og Beredskap).
- New procedure for the approval process and agreements with approved subcontractors in Sweden.
- Industry involvement in associations such as the Swedish Association for Safer Roadwork Sites (Sveriges Branschförening för Säkrare Vägarbetsplatser) and Zero Accidents (Håll Nollan) in Sweden, the Partnership for Safety in Building and Civil Engineering (Samarbeid for sikkerhet i Bygg og Anlegg) in Norway, and the Association of Finnish Technical Traders and Bygg-maskinsektionen in Finland.





# Digitalisation of roadworks

We are investing heavily in innovation at Ramudden. Our digital vision is to achieve a connected work zone offering increased safety, better service and reduced emissions. Our aim is to be a leader in the digitalisation of roadworks.

## Smarter urban environments

“Smart urban traffic zones” is a collaborative project between the Swedish Transport Administration, the City of Stockholm, the City of Gothenburg and Ramudden. We were involved in testing digital solutions for safer and healthier urban environments as part of this project, which ran from 2020 to 2022.

## Continuous product development

The SVEA barrier has a shorter authorised installation length than many other barriers, and a new connection solution. This results in 10–20 percent lower transport costs and 50 percent shorter installation time, with less risk of crush injuries. This barrier has now been crash-tested and approved for capacity class N2.



## 3 x increase in smart batteries

### Number of sites



### Active hours



■ 2021 ■ 2022

Digitalisation is increasing rapidly. The figures refer to the number of Ramudden work sites/sites in Sweden using smart batteries and the total number of active hours.



## Focus area: Health, safety and social responsibility

# A safe work environment is our top priority

Working along roads and railways and on construction sites involves major risks. That is why our work environment has to be characterised by a good safety culture. We care not only for our employees, but also for the community around them.

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**“We are creating good opportunities for professional development, with skills enhancement steps for various positions.”**

### **Zero serious accidents target**

We have a Group-wide target of zero serious accidents and an increased number of reported risk observations. Systematic efforts to improve the work environment include methods such as incident reporting, collaboration, safety inspections and self-monitoring.

### **Around 30 internal training courses**

A safety approach is a perishable commodity, even for those of us who work with it on a daily basis. That is why we are investing heavily in internal training and can offer around 30 training courses in leadership, road safety, the work environment, systems and products.

### **Full focus on Safety Week**

Every year, we organise a safety week at all depots and offices so that we can focus together on a safer work environment. We also present awards to depots in each country that have excelled in terms of the work environment, teamwork and leadership.

### **Sustainable sponsorship**

All depots have a local sponsorship budget. At a national level, we support the Team Ramudden Ski cross-country team and host the Stafettvasan race in Sweden. In Norway, we sponsor the BLINK festival and collaborate with 2nd Chance, an employment agency for people who are well outside the labour market.



We arrange lots of different activities to encourage employees to exercise regularly and strengthen the sense of community among them. Examples include the demanding Trolljeger Prøven cross-country race in Norway or the Stafettvasan race in Sweden.

### High employee loyalty on average

In 2022, we conducted a brand new joint employee survey for Sweden, Norway, Finland and Estonia, and our ambition is to conduct this annually. We scored well in terms of employee loyalty: 21 eNPS (employee Net Promoter Score) on average for Ramudden as a whole based on the question “How likely would you be to recommend Ramudden as an employer?”.

### Employee health framework

We launched the Passion for Health wellness programme back in 2016, and it now provides a framework for activities promoting health in Sweden, Norway, Finland and Estonia.

### 10,500 training sessions

We organise joint exercise challenges to encourage staff to exercise regularly. One example is We+, where 430 participants completed 10,500 training sessions over six weeks.

### More external course participants



In 2022, the number of external course participants has increased in both Sweden and Norway.





Focus area: Environmental and climate impact

# Working more climate-smart

We are increasingly aware of customer requirements related to CO<sub>2</sub> emissions in our projects. As an industry leader, we have a great responsibility to minimise the environmental impact of our projects and inspire others to do the same.

## 37.5 percent CO<sub>2</sub>e reduction

Year	Scope 1
2022	2.0
2021	2.3
2020	3.2

Compared to 2020, in 2022 we reduced greenhouse gas emissions by 37.5 percent, calculated on the basis of tonnes CO<sub>2</sub>e/SEK millions (scope 1).

### Highlights of the year include:

- Energy mapping and energy efficiency training to reduce electricity consumption at depots in Sweden.
- New electricity contract in Sweden, with 100 percent environmentally declared, fossil-free and EDP-labelled (Environmental Product Declaration) electricity.
- Switching to electric cars and plug-in hybrids to reduce CO<sub>2</sub> emissions from our commercial vehicles.
- Continued focus on fossil-free refuelling with renewable HVO100 diesel, for example.
- Central agreement with Bring, one of the leaders in sustainable transport, for Sweden and Norway and for transport from Sweden to Finland and Estonia.

We have formulated a new target for 2023: 1 percent reduction of CO<sub>2</sub>e (scope 1) in Sweden, Norway, Finland and Estonia in relation to their respective turnovers.





### Recycling and circularity of waste

Working together with Stena Recycling in Sweden, Remeo in Finland and Ragn-Sells in Estonia, as well as a number of suppliers in Norway, we have identified waste flows and developed waste management. In 2022, 48 percent of total waste was recovered for energy and 55 percent was sorted for recycling.

### Carbon offsetting via Triton

Triton, our owner company, carbon offsets emissions (scope 1 and 2) from its own operations and all portfolio companies, including Ramudden. This offsetting takes place via the well-established Climate Impact Partners (formerly known as ClimateCare/Natural Capital Partners).

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Protective barriers

**80%**

The estimated percentage of our discarded protective barriers that were resold for reuse.





# Your safety. Delivered.

Ramudden is a full-service provider and consultant for work zone safety in traffic environments. Our job is to get people home safely every day.

We have around 850 full-time employees in Sweden, Norway, Finland, Denmark and Estonia. We have a presence in almost 80 locations in total, which means we can quickly provide materials, resources and expertise to our more than 7,000 customers. Since 2020, we have been part of the Ramudden Global, the world's largest company in work zone safety for critical infrastructure in traffic environments.

Want to know more about sustainability at Ramudden?  
Scan the QR code to find out more.

